



200 W. Pearl Street
Findlay, OH 45840
Ph 419-424-0380 Fax 419-425-6755

Welcome to the BVMA Dermatology Department!

We are happy to have you here and look forward to assisting you with your skin concerns. We hope that the following information will help you to make your visit as productive and beneficial as possible.

We provide all new patients with a yellow information sheet. This form can be downloaded and printed from the website BVMA.com if not received in the mail. Having the form completed prior to your scheduled appointment time will assist us in providing optimal care.

It is important to us that we thoroughly address all concerns you may have with your skin. Depending on the number or complexity of these problems, we may need to schedule more than one visit in order to attend to each problem with the care and detail you deserve. As well, biopsies and surgeries are generally re-scheduled at an office visit in order to allow enough time to carefully prepare for and perform such procedures.

For your convenience, our office prescribes medications electronically. If there is a change in your pharmacy of choice, please let us know. For refill requests, we ask that you call your pharmacy directly and they will electronically notify us of the refill request.

Dr. Cairns occasionally has medical students from the University of Toledo School of Medicine following him. If you prefer that the students not observe during your visit, please simply let us know.

For any testing performed in our Dermatology Department, it is very important to us that you are made aware of the results, regardless of whether or not they need further attention. If there is a change in your phone number due to travel, change in residence, etc. please let us know so we can notify you of your results. If you have not heard about testing results within 2 weeks of the test being performed, please contact us.

We are aware that there is a shortage of dermatologists in the Hancock county area. We continue to work very hard to recruit help. In the meantime, it is very important that we attempt to deliver the best care possible to our current patients. To this end, Dr. Cairns has closed his practice. We often have requests for us to try to "work in" friends and family members of current patients and unfortunately we cannot accommodate these requests at this time. This is very frustrating for us and we hope that this situation changes in the near future.

Finally, we want you to have the best possible experience here. If you have any questions or concerns, we welcome the opportunity to address these. Please call us at 419-427-1593. If you have any suggestions for improvement, please let us know by completing a comment card.

Thank you for choosing to be our patient!

Sincerely,

A handwritten signature in black ink that reads "Michael Cairns, MD". The signature is written in a cursive style with a large, stylized 'M' and 'C'.

Michael Cairns, MD