



## **About Online Bill Pay**

BVMA offers the option for patients to easily and securely make online payments through our Phreesia payment system. Due to HIPAA privacy regulations, patients will not see an itemized invoice explaining the charges or the remaining balance when making online payments. You will need to refer to your billing statement or contact BVMA's Billing Department to get your balance amount.

Phreesia will email you a receipt once the payment has been approved. The receipt will contain a reference number. BVMA is also notified of the payment and is able to track the payment with the same reference number. Quick and easy!

Payment(s) will be applied to the oldest service date(s) on the account(s) unless otherwise specified. Please contact our office at (419) 424-0380 during our normal business hours for billing questions.