



Welcome to Blanchard Valley Medical Associates!

We look forward to meeting you and to the opportunity to provide you with caring, state-of-the-art medical treatment. We ask that you please read through the important information below prior to your upcoming appointment.

For Your Appointment

In preparation for your upcoming appointment, we ask that you complete the following forms and bring them to your appointment. They can be found on our website under the heading of **New Patient Forms**:

- Receipt of Privacy Practices Policy
- Patient Intake Form
- Medical History Form

Additionally, we ask that you bring the follow items to your appointment:

- All medical insurance cards
- All medication you are currently taking (in original bottles)
- X-rays or requested medical records from your primary care physician (unless your physician has sent them over directly prior to your appointment)

BVMA's Patient Portal

We have implemented a Patient Portal! If you provide us with your email address on our Patient Intake Form, we will be happy to send you an invitation to set up your patient portal account. Our portal provides you access to make appointment requests, update your information and communicate with our clinical billing staff – all electronically and securely!

Participating Insurance Contracts

We have participating contracts with Aetna, Anthem, Buckeye Medicaid, Caresource Medicaid, Cigna, Direct Care America (DCA), FrontPath, HealthSmart Preferred, Interplan Health Group (IHG), Medical Mutual of Ohio, MultiPlan, NWOHP Choice PPO, Ohio Health Choice, Primary Health Services (PHS), Private Healthcare System (PHCS), SummaCare, and United Healthcare. If you are covered under any of these companies, we require co-payments and deductibles to be paid at the time of service. **We do not participate with any HMO's; with the exception of Anthem and Medical Mutual.** *If you have an HMO, we cannot be your primary care provider.*

If you are not covered under any of the above contracted companies, a \$100 down payment is required. We will submit your insurance claim on your behalf whether we participate with your insurance or not. You will be reimbursed for any credits to your account once insurance has paid.

If you do not have insurance, or if special payment arrangements are required, please contact our credit counselor at 419-424-0380 extension 3116 before you arrive for your appointment.

Thank You!

We consider it a compliment that you have chosen us to participate in your medical care. We will make every effort to make your visit and interactions with us as pleasant as possible. If you have any questions at all, please don't hesitate to contact us.

Sincerely,

The Physicians & Staff at Blanchard Valley Medical Associates